

# MobiCam™

## Troubleshooting Tips

### ***Why is there static in my picture?***

As with any wireless device, such as a cordless phone, it is common to receive some interference on the MobiCam. This is inherent in the technology. Other wireless devices, particularly those running on the 2.4GHz frequency, may also be the cause of static on the MobiCam. To minimize the effects of this type of interference, place other 2.4GHz devices away from the MobiCam system. Also, try using a different channel on the MobiCam to minimize static.

Perform a controlled test by turning off or unplugging all wireless products (e.g. cordless phones, wireless routers, other baby monitors, etc.). Then turn on the MobiCam. If there is less static now than there was before, it means one or more of the devices in your home is the cause of the static on your MobiCam.

Static may also be caused by the distance between the MobiCam receiver and the camera. Also, when using batteries, the signal becomes weaker when batteries are not new.

Although the range for the MobiCam is 300ft., this will be reduced with barriers such as walls, furniture, and other obstacles between the camera & receiver.

### ***Why do I hear a loud screeching sound from the MobiCam monitor?***

This sound may be caused by the receiver/monitor being too close to the camera. You can correct this by either lowering the volume or moving away from the camera.

### ***What does the Auto button do?***

When the Auto function is active, the LCD screen only turns on when there is noise in the room being monitored (e.g. baby crying). Otherwise, the screen will be blank. You can adjust the sensitivity of the Auto function using the sensitivity knob located above the volume control knob. This feature is useful when running the MobiCam on batteries because it will extend the life of the batteries, or you may wish to use it at night so the light coming from the screen doesn't bother you.

### ***My MobiCam is turned on, but the screen is blank. Why?***

- A) Make sure the camera is turned on and set to the same channel as the monitor.
- B) If using batteries, check if batteries have enough power (If Low Battery indicator is flashing or off your batteries need to be replaced).
- C) Make sure the Auto function button on the monitor is turned off. To do this, simply push the Auto button on the front of the monitor.

### ***Why is there a ghost image on my screen?***

This problem can be caused by cameras running on the same or similar frequency channels. If you are using two or more cameras, make sure they are all set to different channels. Since consecutive channels (1,2,3) have somewhat similar frequencies, when using two cameras, set one to channel 1 and the other to channel 3 to minimize ghosting effects.

### ***How do I record images from the MobiCam using my VCR?***

To record from the MobiCam onto a VCR, use the video cables included in the MobiCam system to hook up your monitor/receiver to the Line In or Auxiliary input on your VCR. Set your VCR to the Line In or Auxiliary input, insert a tape, and begin recording. For more detailed info on this subject, consult your VCR's owner manual on how to record from another video device.

